## **ELIZABETH LINOS**

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# **Employment**

2022

| Employment  |   |  |  |  |
|---|---|--|--|--|
| 2022 – present  | Harvard Kennedy School, Harvard University Emma Bloomberg Associate Professor of Public Policy and Management Faculty Director of The People Lab                                      |  |  |  |
| 2021 - 2022<br>2017 - 2021  | Goldman School of Public Policy, UC Berkeley Michelle J. Schwartz Assistant Professor of Public Policy Assistant Professor of Public Policy Founder and Co-Director of The People Lab |  |  |  |
| 2015 - 2017<br>2014 - 2015  | Behavioral Insights Team<br>VP, Head of Research and Evaluation, BIT North America<br>Senior Advisor, BIT UK  |  |  |  |
| 2009 – 2011   | Prime Minister's Office, Greece Policy Advisor for Social Innovation  |  |  |  |
| 2007 – 2009   | Jameel Poverty Action Lab (J-PAL) Research Assistant / Project Manager  |  |  |  |
| Other Affiliations  |   |  |  |  |
| 2024 – present  | Scientific Advisor, <u>Jameel Poverty Action Lab (J-PAL)</u>  |  |  |  |
| 2022 – present  | Faculty Affiliate, <u>Jameel Poverty Action Lab (J-PAL)</u>   |  |  |  |
|   | Faculty Affiliate, Women and Public Policy Program (WAPPP)  |  |  |  |
| 0040  | Faculty Affiliate, Center for Public Leadership   |  |  |  |
| 2018 – present  | Faculty Affiliate, <u>California Policy Lab</u>   |  |  |  |
| 2021 – 2023   | Nonresident Fellow, <u>The Brookings Institution</u>  |  |  |  |
| Education   |   |  |  |  |
| 2011 - 2016   | Ph.D. in Public Policy, Harvard University  |  |  |  |
| 2003 – 2007   | A.B. in Government & Economics, magna cum laude with highest honors,  |  |  |  |
|   | Harvard University  |  |  |  |
|   |   |  |  |  |
| Awards & Recognition  |   |  |  |  |
| David N. Kershaw Award and Prize Behavioral Science Book Award (Contributed Chapter), Global Association of Applied |   |  |  |  |
| Behavioural Science Book Award (Contributed Chapter), Global Association of Applied                                 |   |  |  |  |
| Denaviou  |   |  |  |  |

Best Paper Award, Academy of Management Conference, PNP Division

100 Most Influential Academics in Government (Apolitical)

| 2021 | Outstanding Reviewer Award, Journal of Public Administration Research and Theory |
|------|--|
| 2020 | Best Paper Award, Vernon Memorial Award, APPAM                                   |
| 2019 | Best Paper Award, Academy of Management Conference, PNP Division                 |
| 2015 | Best Paper Award, European Group for Organizational Studies (EGOS)               |

#### **Publications**

**Linos E\*.,** Mobasseri, S\*., Roussille, N. 2024. <u>Intersectional Peer Effects at Work: The Effect of White Coworkers on Black Women's Careers.</u> *Management Science* (forthcoming) \**Joint first author* 

DellaVigna S., Kim, W., **Linos E.** 2024. <u>Bottlenecks for Evidence Adoption</u>. *Journal of Political Economy*. 132 (8). https://doi.org/10.1086/729447

**Linos E.,** Lasky-Fink J., Larkin C., Moore L., Kirkman E. 2024. <u>The Formality Effect</u>. *Nature Human Behaviour.* 8, 300-310. https://doi.org/10.1038/s41562-023-01761-z

Lasky-Fink J., **Linos E.** 2023. <u>Improving Delivery of the Social Safety Net: The Role of Stigma</u>. *Journal for Public Administration Review and Theory.* September 22. https://doi.org/10.1093/jopart/muad021

**Linos E.,** Prohofsky, A., Ramesh, A., Rothstein, J., Unrath, M. 2022. <u>Can Nudges Increase Take-up of the EITC? Evidence from Multiple Field Experiments.</u> *American Economic Journal: Policy (AEJ: Policy)* 14 (4) 432-52.

**Linos E.,** Reddy V., Rothstein J. 2022. <u>Demystifying College Costs: How Nudges Can and Can't Help.</u> *Behavioural Public Policy.* (1-22). doi:10.1017/bpp.2022.1

Sciepura B., **Linos E.** 2022. When Perceptions of Public Service Harms the Public Servant: Predictors of Burnout and Compassion Fatigue in Government. Review of Public Personnel Administration. https://doi.org/10.1177/0734371X22108150

DellaVigna S., **Linos E.** 2022. <u>RCTs to Scale: Comprehensive Evidence from Two Nudge Units.</u> *Econometrica*. 90(1): 81-116. https://doi.org/10.3982/ECTA18709

**Linos, E.,** Lasky-Fink, J., Halley, M., Sarkar, U., Mangurian, C., Sabry, H., Linos, E., & Jagsi, R. 2022. <u>Impact of Sexual Harassment and Social Support on Burnout in Physician Mothers</u>. *Journal of Women's Health*.

**Linos E.,** Ruffini K., Wilcoxen S. 2022. Reducing Burnout and Resignations among Frontline Workers: A Field Experiment. Journal of Public Administration Research and Theory (JPART), 32(3), 473-488 https://doi.org/10.1093/jopart/muab042

Bertelli, A., Riccucci, N., Canterelli, P., Cucciniello, M., Grose, C., John, P., **Linos, E.**, Thomas, A., & Williams, M. 2022. The (Missing?) Role of Institutions in Behavioral Public Administration: A

Roundtable Discourse. *Journal of Behavioral Public Administration*, *5*(1). https://doi.org/10.30636/jbpa.51.304

**Linos E.,** Halley M., Sarkar U., Manugrian C., Sabry H., Olazo K., Mathews K., Diamond L., Goyal M., Linos E., Jagsi R. 2021. <u>Anxiety Levels Among Physician-mothers During the COVID Pandemic</u>. *American Journal of Psychiatry* 178(2), 203-204.

Halley, M.C., Mathews, K.S., Diamond, L.C., **Linos, E.**, Sarkar, U., Mangurian, C., Sabry, H., Goyal, M.K., Olazo, K., Miller, E.G. Jagsi, R., Linos., E. 2021. <u>The Intersection of Work and Home Challenges Faced by Physician Mothers During the Coronavirus Disease 2019 Pandemic: A Mixed-Methods Analysis. *Journal of Women's Health*, 30(4), 514-524.</u>

**Linos E.,** Quan LT., Kirkman, E. 2020. <u>Nudging Early Reduces Administrative Burden: Three Field Experiments to Improve Code Enforcement.</u> *Journal of Policy Analysis and Management (JPAM)*, 39: 243-265.

Bhanot, S.P. and **Linos, E.**, 2019. <u>Behavioral Public Administration: Past, Present, and Future</u>. *Public Administration Review*, 80(1), pp.168-171.

**Linos E.,** Riesch N. 2019. <u>Thick Red Tape and the Thin Blue Line: A Field Study on</u> Administrative Burden in Police Recruitment. *Public Administration Review* 80 (1), 92-103

Nead K., **Linos E.,** Vapiwala N. 2019. <u>Increasing Diversity in Radiation Oncology: A Call to Action</u>. *Advances in Radiation Oncology*, 4 (2), 226

Halley M., Rustagi A., Torres J., **Linos E.**, Plaut V., Mangurian C., Choo E., Linos E. 2018. <u>Physician Mothers' Experience of Workplace Discrimination: A Qualitative Analysis.</u> *British Medical Journal (BMJ)*, 363:k4926

Riano N.S., Linos E., Accurso E.C., Sung D., **Linos E.**, Simard J.F. and Mangurian, C., 2018. <u>Paid Family and Childbearing Leave Policies at Top US Medical Schools</u>. *Journal of the American Medical Association (JAMA)*, 319(6), pp.611-614.

**Linos E.,** 2018. More Than Public Service: A Field Experiment on Job Advertisements and Diversity in the Police. Journal of Public Administration Research and Theory, 28(1), pp.67-85.

**Linos E.,** Reinhard J., and Ruda S., 2017. <u>Levelling the Playing Field in Police Recruitment:</u> <u>Evidence from a Field Experiment on Test Performance.</u> *Public Administration*, 95(4), pp.943-956.

Hauser O., **Linos E.**, Rogers T. 2017 <u>Innovation with Field Experiments: Studying Organizational Behaviors in Actual Organizations.</u> *Research in Organizational Behavior*, https://doi.org/10.1016/j.riob.2017.10.004

**Linos E.** 2013. <u>Do Conditional Cash Transfers Shift Votes? Evidence from the Honduran PRAF.</u> *Electoral Studies*, 32(4):864-874.

Linos E., **Linos E.**, Colditz G. 2007. <u>Screening Programme Evaluation Applied to Airport Security.</u> *British Medical Journal,* 335:1290-1292.

Other Publications

Moore G., **Linos E.**, de Jong J., 2024. <u>The Toughest Beat: Investing in Employee Well-Being at the Denver Sheriff Department</u>. *HKS Teaching Case*.

**Linos E.** 2023. What's Next for Evidence-Based Policy Making? Guest column for Barrett & Greene Inc.

**Linos E.** 2022. <u>Translating Behavioral Economics Evidence into Policy and Practice.</u> *Commissioned Report for the National Academies of Sciences, Engineering and Medicine.* 

Wallace H., Miller, P., Broadus J., **Linos E**. 2022. <u>Evidence Based Strategies for Hiring a Strong</u> and Diverse Workforce

**Linos E.,** 2021. When Governments Use Nudges: Measuring Impact "At Scale". Book Chapter in *Behavioral Science in the Wild, University of Toronto Press* 

**Linos E.,** Reddy V., and Rothstein J. 2018. <u>Increasing Take-up of Cal Grants</u>. In <u>Designing Financial Aid for California's Future</u>. *The Institute for College Access and Success (TICAS) Research Report*. November.

**Linos E.** 2018. <u>Simple Changes to Job Ads Can Help Recruit More Police Officers of Color</u>. *Harvard Business Review.* April 3.

**Linos E.** 2016. <u>Nudging Inwards: Using Behavioral Science to Improve the Government Workforce</u>. *Oxford Government Review* (1).

**Linos E.,** Reinhard J. 2015. <u>A Head for Hiring: The Behavioural Science of Recruitment and Selection.</u> *Chartered Institute for Professional Development (CIPD) Research Report.* 

## **Working Papers (Selected)**

Harney, J., **Linos, E**. Wallace H., McDade, Z., Desmond K. 2024. Better together: The causal impact of a peer- vs individual-focused workplace wellness program

Keppeler F., **Linos E.**, Scipeura B., Lacey K., Jacobsen C.B., 2024. Recruiting Healthworkers on the International Labor Market: A Megastudy

### **Ongoing Projects (Selected)**

Evidence Adoption at Scale [with Stefano DellaVigna and Woojin Kim]

Attracting Diverse Talent to Government [with Brenda Sciepura]

Increasing Take-up of the Child Tax Credit [with Jesse Rothstein and Jessica Lasky-Fink]

Understanding landlord take-up of the Housing Choice Voucher Program [with Jessica Lasky-Fink and Heidi Wallace]

Stigma and the Social Safety Net [with Jessica Lasky-Fink, Heidi Wallace, and Alice Heath]

#### **Invited Talks and Presentations (Selected)**

- Harvard Kennedy School; Wharton Business School; Aarhus University; Behavioral Decision Research in Management Conference (BDRM); Department of Health and Human Services (ACF); Children's Interagency Coordinating Council (CICC); National Academies of Science and Medicine (NASEM); NBER Race and Stratification Conference; Public Management Research Conference (PMRC);
- Opportunity Insights; APPAM; CityLab; Penn Nudge Unit (keynote); United States Air Force; Aarhus University; The United Nations; Academy of Management; National Bureau of Economic Research (NBER); Indiana University (Mini-conference); The European Commission; The World Bank; City of Boston; City Data Alliance (Johns Hopkins University); University of Chicago (Booth Business School); 18F (General Services Administration); Public Management Research Conference (PMRC); University of Washington (Evans School of Public Policy);
- Harvard Economics Department; Society of Judgment and Decision-Making (SJDM);
  Association of Public Policy and Management (APPAM); Inter-American Development
  Bank (IADB); City Data Alliance (Johns Hopkins University); Bloomberg Associates
  Executive Women's Leadership Circle; Harvard Kennedy School; Behavioral Insights
  Team; Price School of Public Policy; Google; ideas42; Maxwell School; Data Colada;
  NBER Behavioral Boot Camp; Public Management Research Conference (PMRC);
- UK Ombudsman Association Conference; The National Low-Income Housing Coalition (NLIHC); The National Academies of Sciences Engineering, and Medicine (NAS); Public Management Research Conference (PMRC); Academy of Management Conference (AOM); Association for Public Policy and Management (APPAM); California Center for Data-driven Insights and Innovation (CDII); Utrecht University; Google; O'Neill School of Public & Environmental Affairs, Indiana University; Copenhagen University; Goldman School of Public Policy (Research Seminar)
- Society of Judgment and Decision Making (SJDM); Rotman School of Management; Harvard Economics Department; Penn Center for Health Incentives and Behavioral Economics (CHIBE); Arizona State University; New York Police Department (NYPD); General Services Administration (GSA); Behavioral Insights Group (BIG) Doctoral Conference; Public Management Research Conference (cancelled due to covid-19);

- Midwest Political Science Association (cancelled due to covid-19); UC Berkeley (Psychology and Economics Seminar)
- Law Enforcement Recruitment and Retention Forum; World Health Organization; Google; Behavioral Exchange (BX) Conference; Public Management Research Conference; Code for America Summit; Government Accountability Office; UC Berkeley (Xlab Conference); UC Berkeley (Psychology and Economics Seminar); UC Berkeley (Goldman School of Public Policy Seminar)
- UC Berkeley (Research Workshop in American Politics Seminar); University of British Columbia, Vancouver; BIG Difference BC Conference (Keynote); George Washington University (Symposium on Administrative Burden); UC Berkeley (Psychology and Economics Seminar); UC Berkeley (School of Social Welfare); Woodrow Wilson School, Princeton University
- La Follette School of Public Affairs, University of Madison-Wisconsin; Behavioral Exchange (BX) Conference; National Association for Welfare Research and Statistics (NAWRS) Research Academy; Blavatnik School of Government, Oxford University; Athens Behavioral Economics and Experimental Social Sciences (ABEESS) Conference
- APPAM Spring Conference; Siegelvision Call for Clarity Conference; Behavioral Science Policy Association (BSPA) Conference; Woodrow Wilson School, Princeton University; Harvard University
- 2015 NASPAA Conference; London Business School; European Group for Organization Studies (EGOS) Conference; Woodrow Wilson School, Princeton University; Blavatnik School of Government, Oxford University

#### Grants, Gifts, Awards, and Fellowships

*Grants, Gifts, and Fellowships (Selected)* 

- 2024 Anonymous Donor Gift, \$250,000 The Hewlett Foundation, \$360,000 The Rappaport Institute, \$200,000
- 2023 Center for Public Leadership, \$10,000
  The Rappaport Institute, \$75,000
  Mind Brain Behavior (Harvard) Award, \$100,000
  Russell Sage Foundation, \$200,000
- Anonymous Donor Gift, \$400,000 The Hewlett Foundation, \$255,000
- The Hewlett Foundation, \$233,000

  The Hewlett Foundation, \$300,000

  Bill and Melinda Gates Foundation, \$567,000

  Institute for Research on Labor and Employment (IRLE), \$20,870

  Anonymous Donor Gift, \$150,000

|      | Center for Effective Global Action, \$10,000                    |
|------|---|
| 2020 | Jameel Poverty Action Lab (J-PAL), \$49,931                     |
|      | EGAL (Equity, Gender, and Leadership), \$5,445                  |
|      | Anonymous Donor Gift, \$100,000                                 |
|      | Berkeley Institute for Young Americans, \$20,000                |
| 2019 | Institute for Research and Labor Employment (IRLE), \$20,000    |
| 2018 | Jameel Poverty Action Lab (J-PAL), \$47,806                     |
|      | Diana Strandberg Fund, \$15,000                                 |
|      | Center for Equity, Gender, and Leadership (CEGL), \$10,000      |
| 2017 | Institute for Research on Labor and Employment (IRLE), \$15,000 |
| 2013 | Taubman Center Doctoral Fellowship Fellowship                   |
| 2012 | Inequality and Social Policy Fellowship                         |
|      |   |

### **Teaching and Service**

| 2024        | What Works in Public Sector Management (HKS); Talent Management in Cities (HKS Executive Education Program); Creating a People Strategy (HKS Executive |
|-------------|--|
|             | Education Modules); Administrative Burden (HKS Executive Education   |
|             | Modules)   |
| 2022 - 2023 | Data-Driven Public Management (HKS); Creating a People Strategy (HKS   |
|             | Executive Education Modules); Administrative Burden (HKS Executive   |
|             | Education Modules)   |
| 2018 - 2022 | Behavioral Science for Public Policy (UC Berkeley)   |
| 2017 - 2022 | Public Management and Policy Implementation (UC Berkeley)  |
| 2021        | Social Science for the Public Good (UC Berkeley)   |
| 2020        | Introduction to Policy Analysis (UC Berkeley)  |

Selected Press, Podcasts, and Interviews. New York Times, National Public Radio (NPR); Forbes Magazine; The Financial Times, The Economist; Slate; Huffington Post; Essence Magazine; Black Enterprise; Harvard Gazette; Route Fifty; Governing Magazine; Gov Tech, Bloomberg SPARK, Medscape; Barrett & Greene; On the Evidence Podcast; Poverty Research and Policy Podcast; The Decision Lab Podcast; "The Weeds" Podcast; The Indicator Podcast; Probable Causation Podcast; Capital H Podcast; Gov Innovator Podcast; JPAM's Closer Look Podcast; Talk Policy to Me Podcast; Questioning Behaviour Podcast; The Grio Podcast;

**Selected Government and Non-Profit Collaborations.** General Services Administration (GSA), Office of Evaluation Sciences (OES); Veterans Health Administration (VHA); Minneapolis Public Housing Authority (MPHA); Massachusetts Executive Office of Housing & Livable Communities (EOHLC); City of Boston; City of San Diego; Mayor's Office of Los Angeles; City and County of Denver; New York City Mayor's Office; California Franchise Tax Board (FTB); California Department of Social Services (CDSS); Washington Employment Securities Department; Govern for America (GfA); California Student Aid Commission (CSAC); Coding it Forward; University of California Police Departments (UCPD); City of Chattanooga; City of New Orleans.

**Advisory Board Member** for T4G (Talent for Good) Community of Practice; Govern for America (GFA), Partnership for Public Service (Research Council).

**External Review Group** member for the World Health Organisation's Guidelines for Mental Health at Work.

**Editorial Board Member** for *Public Administration Review, Journal for Public Administration Research and Theory.* 

Reviewer for Nature Human Behaviour, National Science Foundation, Science, Quarterly Journal of Economics, Russell Sage Foundation, American Economic Review, Management Science, American Economic Journal: Policy, American Economic Review: Insights, Journal for Public Administration Research and Theory, Public Administration Review, Public Management Review, Behavioural Public Policy, Journal of Public Economics, Journal of Policy Analysis and Management, Review of Public Personnel Administration, Journal of Behavioral and Experimental Economics, Organizational Behavior and Human Decision Processes, Journal for Behavioral Public Administration, International Public Management Journal, Electoral Studies, World Development, and others.